In order to reach the casualty as quickly as possible after the alarm has been raised,
Rega operates 12 helicopter bases distributed throughout Switzerland.
At each base, a Rega crew and rescue helicopter are standing by, ready to bring medical
assistance by air to people in distress around the clock, 365 days a year.
A look at the Rega base in Lausanne.



#### At any accident site within 15 minutes

Rega's 12 helicopter bases are distributed throughout the country in such a way that the rescue crews can reach any location in Switzerland – with the exception of Canton Valais – within 15 flight minutes. The lowland bases ● are located in Dübendorf, Basel, Berne and Lausanne and the mountain bases ▲ in Untervaz, Locarno, St. Gallen, Erstfeld, Samedan, Wilderswil, Mollis and Zweisimmen. In addition, there is a partner base in Geneva. An Airbus Helicopters EC 145 rescue helicopter is stationed at each of the lowland bases, while the mountain bases are each equipped with an AgustaWestland Da Vinci.



### On standby around the clock

For the duration of their shift, the crew members – comprising a pilot, paramedic and emergency flight physician – live together on the base so that they are ready for action at all times. They cook, eat and sleep under the same roof. Each base has a kitchen ①, a living area ② and three bedrooms ③ with a shower and WC. Their work clothes and dirty materials are washed in the laundry.



Radio station antenna

# Central coordination and supplies

The rescue missions performed by a base are coordinated by the Operations Centre at the Rega Centre, situated at Zurich Airport. It takes emergency calls that come in via the Rega emergency number 1414 or the Rega app around the clock and mobilises the helicopter crews. The **logistics staff** provide the helicopter bases with replacement supplies from the central material store at the Rega Centre. If necessary, helicopter mechanics from the maintenance works at the Rega Centre in Zurich drive with a service vehicle to the helicopter base in order to perform maintenance work.

Workshop

## **Everything under one roof**

A helicopter base is equipped with all the rescue material necessary for the various types of missions performed by Rega – for example, hoist rescues, special critical care transports or search operations looking for people buried in an avalanche. Minor repairs are carried out in the on-site workshop. After each mission, the emergency flight physician replenishes the medical supplies ②, while the paramedic refuels the helicopter at the filling station ⑤. Thus the crew are immediately ready for action again.



Office

station

Lifting dolly EC 145

Kitchen

Living area

**Medical supply room** 

EC 145 rescue helicopter



## State-of-the-art technology

The crew is **in contact with the Operations Centre** at all times. Rega has various means of communication, including its own **nationwide radio network comprising 42 radio stations.** Voice messages or data – such as the coordinates of the accident site – can be transmitted directly into the cockpit via a mission control system. In addition, the crews use special tablet computers, so-called **electronic flight bags.** These give them access to further information about the mission, up-to-date meteorological data and detailed maps and charts.



Pay a visit to a helicopter base or the Rega Centre and take a look for yourself: www.visits.rega.ch